CITY
OF
LONDON

Housing Management and Almshouses Sub (Community and Children's Services) Committee

Date: **WEDNESDAY, 17 APRIL 2024**

Time: **11.00 am**

Venue: **COMMITTEE ROOMS, 2ND FLOOR, WEST WING, GUILDHALL**

Members: Ruby Sayed (Chairman)
Helen Fentimen OBE JP (Deputy Chairman)
Joanna Tufuo Abeyie
Jamel Banda
Mary Durcan
Deputy John Fletcher
Steve Goodman OBE
Alderwoman Susan Pearson
Henrika Priest
Ceri Wilkins

Enquiries: **Rhys Campbell**
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City of London Corporation - YouTube

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Whilst we endeavour to livestream all of our public meetings, this is not always possible due to technical difficulties. In these instances, if possible, a recording will be uploaded following the end of the meeting.

Ian Thomas CBE
Town Clerk and Chief Executive

AGENDA

Part 1 - Public Reports

1. **APOLOGIES**

2. **MEMBERS' DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA**

3. **MINUTES**

   To approve the public minutes and non-public summary of the meeting held on 30 January 2024.

   For Decision
   (Pages 5 - 12)

4. **OUTSTANDING ACTIONS**

   Members are asked to note the Sub-Committee's Action Tracker.

   For Information
   (Pages 13 - 14)

5. **ACCESS AUDIT REMEDIAL PROJECT**

   Report of the Executive Director, Community and Children's Services.

   For Information
   (Pages 15 - 18)

6. **HOUSING MAJOR WORKS PROGRAMME - PROGRESS REPORT**

   Report of the Executive Director, Community and Children's Services.

   For Information
   (Pages 19 - 32)

7. **FINANCIAL SUPPORT FOR MAJOR WORKS**

   Report of the Executive Director, Community and Children's Services.

   For Information
   (Pages 33 - 54)

8. **TENANT SATISFACTION MEASURES - SURVEY RESULTS**

   Report of the Executive Director, Community and Children's Services.

   For Information
   (Pages 55 - 72)

9. **COL ALMSHOUSES REVENUE & CAPITAL BUDGETS 2023/24 AND 2024/25**

Report of The Chamberlain and The Executive Director, Community and Children's Services.

For Information
(Pages 73 - 78)

10. **HOUSING COMPLAINTS UPDATE**

Report of the Executive Director, Community and Children's Services.

For Decision
(Pages 79 - 108)

11. **HOUSING COMPLIANCE POLICIES**

Report of the Executive Director, Community and Children's Services.

For Decision
(Pages 109 - 154)

12. **REASONABLE ADJUSTMENTS POLICY**

Report of the Executive Director, Community and Children's Services.

For Decision
(Pages 155 - 168)

13. **FIRE SAFETY UPDATE - HRA PROPERTIES**

Report of the Executive Director, Community and Children's Services.

For Information
(Pages 169 - 176)

14. **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE SUB COMMITTEE**

15. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT**

16. **EXCLUSION OF THE PUBLIC**
MOTION - That under Section 100A(4) of the Local Government Act 1972, the public be excluded from the meeting for the following items of business on the grounds that they involve the likely disclosure of exempt information as defined in Paragraph 3 of Part I of Schedule 12A of the Local Government Act.

Part 2 - Non-Public Reports

17.   **NON-PUBLIC MINUTES**

To approve the non-public minutes of the meeting held on 30 January 2024.
For Decision
(Pages 177 - 178)

18.   **HOUSING REPAIRS AND MAINTENANCE CONTRACTS - PROCUREMENT STAGE 1 REPORT**

Report of the Executive Director, Community and Children's Services.
For Information
(Pages 179 - 208)

19.   **QUESTIONS ON MATTERS RELATING TO THE WORK OF THE SUB COMMITTEE**

20.   **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT AND WHICH THE SUB COMMITTEE AGREE SHOULD BE CONSIDERED WHILST THE PUBLIC ARE EXCLUDED**